

Privacy Policy for Gogga Stamps & More Online Store

1. Introduction

At Gogga Stamps & More, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, share, and protect your personal information when you visit our online store.

By using our website, you agree to the terms of this Privacy Policy.

2. What Information We Collect

When you interact with us, we may collect the following personal information:

- Full name
- Email address
- Contact number
- Delivery address
- Billing information
- Purchase history
- Cookies and usage data

We only collect information necessary to provide our services effectively.

3. How We Use Your Information

We use your personal information to:

- Process and deliver your orders.
- Communicate with you regarding your orders, queries, and promotions.
- Improve your online shopping experience.
- Send newsletters and marketing material (if you opt-in).
- Comply with legal requirements.

4. Sharing Your Information

We may share your personal information with:

- Couriers and delivery service providers to deliver your orders.
- Payment service providers to process transactions securely.
- Website hosting and IT service providers to maintain our online store.
- Authorities or regulators if legally required.

We do not sell or rent your personal information to third parties.

5. Cookies

Our website uses cookies to enhance your browsing experience. Cookies help us understand how you interact with our site and allow us to remember your preferences.

You can choose to disable cookies through your browser settings, but this may affect certain website functionalities.

6. Information Security

We take reasonable precautions to protect your personal information from loss, misuse, or unauthorised access. Our systems are secured with appropriate technical and organisational measures.

7. Your Rights

Under the Protection of Personal Information Act (POPIA), you have the right to:

- Request access to the personal information we hold about you.
- Request correction or deletion of your personal information.
- Withdraw consent for direct marketing at any time.
- Lodge a complaint with the Information Regulator if you believe your data has been mishandled.

8. Data Retention

We only retain your personal information for as long as necessary to fulfil the purposes for which it was collected, or as required by law.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Please check this page periodically for any changes.

10. Contact Us

If you have any questions or requests regarding your personal information, please contact us:

Gogga Stamps & More

Email: goggastamps1@gmail.com

Phone: 076 496 8912 / 066 249 0428

Address: Pretoria, Kilnerpark