

Terms & Conditions for Gogga Stamps & More Online Store

1. Introduction

Welcome to Gogga Stamps & More. By using our website and purchasing our products, you agree to comply with and be bound by these Terms and Conditions. Please read them carefully.

If you do not agree with these terms, please do not use our website.

2. Online Store Terms

- You must be at least 18 years old or have the consent of a parent or guardian to use our website.
- You may not use our products for any illegal or unauthorised purpose.
- You agree not to reproduce, duplicate, copy, sell, or exploit any portion of our website.

3. Product Information

We strive to display accurate product descriptions, images, and prices. However, errors may occasionally occur. We reserve the right to correct such errors and to refuse or cancel any orders based on incorrect pricing or information.

4. Orders and Payment Procedure

- You will receive an invoice once your order is placed.
- Full payment is required before any design work begins.
- Proof of Payment (POP) must be provided via email or WhatsApp.
- Design drafts will be shared **only after payment is confirmed**.
- You must approve the designs before production starts.
- The final product will be made and shipped **after design approval**.
- Speed orders will incur an additional fee (non-negotiable).
- **Important:** Orders will only proceed once payment has been successfully received and confirmed.

5. Shipping and Delivery

- Standard waiting period: **14-21 business days, including delivery**.
- Delivery timeframes may vary depending on location and courier services.
- We are not responsible for courier delays, unforeseen circumstances, or incorrect delivery details provided by the customer.
- Should any of the above happen and your parcel is returned to us, you will have to pay shipping /delivery fee again.

6. Returns and Refunds

- Personalised or custom-made items are **non-refundable and non-returnable**.
- Refunds will only occur should the client not be satisfied with the waiting/or longer waiting periods. (We are humans not robots).

7. Privacy

We are committed to protecting your privacy. All personal information is handled in accordance with our Privacy Policy. By using our website, you consent to our collection and use of your information as outlined.

8. Intellectual Property

All content on our website, including logos, product images, text, and graphics, is the property of Gogga Stamps & More and may not be copied or used.

9. Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages arising from the use of our products or website. Our liability is strictly limited to the purchase price of the product.

10. Governing Law

These Terms and Conditions are governed by the laws of the Republic of South Africa. Any disputes will be handled in accordance with South African legal processes.

11. Changes to Terms

We reserve the right to update or modify these Terms and Conditions at any time without prior notice. Continued use of our website constitutes acceptance of these changes.

12. Contact Information

For any questions regarding these Terms and Conditions, please contact us:

Gogga Stamps & More

Email: info@goggastamps.shop

Phone: 076 496 8912 / 066 249 0428

Address: Pretoria, Kilnerpark